



## Quality Policy Statement

E.A. Systems Pty Limited is a provider of quality environmental and agricultural, science and engineering services throughout rural and regional New South Wales, Queensland and Victoria.

The E.A. Systems Group is committed to meeting our clients' needs and exceeding their expectations by continual improvement of our services as outlined by the ISO 9001 quality management system's requirements. The E.A. Systems' quality policy supports the overall business strategy described in the E.A. Systems' Business Plan together with the company statements; Vision, Mission and Values.

To reinforce this, E.A. Systems makes the following undertaking:

- To identify what parts of the quality management system are deficient and what needs updating and to complete a first draft E.A. Systems' quality management system.
- To introduce the concept of a Corrective Action Request (CAR) to all staff and begin the process of continuous improvement and monitoring of the business process.
- To develop a constancy of purpose between all E.A. Systems' employees within the organisation. This constancy of purpose shall wholly embrace the concept of quality management in all areas of E.A. System's operations with the aim of delivering quality (and at times creative), practical solutions to our customers. The quality management will be developed so it is integrated across all facets of the company.

The directors and top management of E.A. Systems Pty Limited are committed to the adoption of a quality management system, the policy and objectives listed. To achieve these goals or objectives the Managing Director of E.A. Systems, representing the Directors and top management are involved in the quality management system. Such leadership signifies the significance of the E.A. Systems' quality management system to all employees, the company, our suppliers and our customers. The Managing Director's and General Manager's signatures below endorse their commitment to the quality management system and to the development of an integrated management system (IMS).

The quality management system, and subsequently the IMS, shall focus on the needs and expectations of our customers who will receive innovative, practical, quality environmental, agricultural, science and engineering solutions from well trained, helpful, pleasant E.A. Systems employees.

**Management shall ensure that the quality policy, quality objectives and E.A. Systems' commitment to quality is understood, implemented and maintained at all levels of the organisation.**